

# FAQS

## Does my child have to have their own device?

No, your child does not have to bring their own device. It is an option for families and students to take up if they choose to do so.

## I don't know what device to buy for my child?

Ask us and we can provide you with some guidance about a range of suitable options to suit all budgets.

## Will my child be disadvantaged if they do not have their device?

Students will not be disadvantaged or miss out on learning experiences if they do not have their own device. The school has a range of laptops and iPads that can be borrowed for short term use during the school day.

## I have an older device at home that only accesses the 2.4GHz network. Can my child bring that device to school?

Your child may be able to bring the device to school. We will assist your child to connect to the network however some devices may not have the capacity to. Please ask Ms Gonano, Ms Norris or Mr Johnstone for assistance.

## Do I have to buy the device through JB Hifi?

No. We have organised the portal through JB Hifi to make the process easier for you and they have a range of leasing and insurance options. You are free to shop around and obtain the best price. Please remember to check your device against the device requirements list provided to ensure that it will access our network.

## What if my child's device is broken?

We encourage you to explore insurance options when you purchase your device to assist in the event of loss, breakage or theft.

## What about software?

The New South Wales Department of Education & Communities has offered its students the ability to download some key software to support the NSW DEC BYOD policy. This software has been made available to all school students. This software includes Microsoft Office 2013 and Adobe Creative Suite 6.

Campbelltown Performing Arts High School is a trial school for Office 365. Your child will also have access to a downloadable version of Office 365 for use at school and at home, enabling them to connect, communicate and collaborate with their peers in an authentic 21C environment.

## What about anti-virus software?

We encourage you to have anti-virus software on your child's device to prevent viruses being downloaded.

## I am concerned about cyber-safety? How cyber-safe is my child at school?

We take your child's cyber-safety seriously as well. Whenever your child accesses the internet at school their internet will be filtered using the same restrictions as devices that are provided by the school.

Cyber-safety is also a key component of our technology and welfare programs.